

THAMESWEY CANOE CLUB WEBSITE AND FORUM PRIVACY POLICY

Thameswey Canoe Club (also referred to as “TCC”) is committed to protecting your privacy when you use our website or TCC Forum (“Site”).

This Privacy Policy explains the following:

- what information we may collect about you;
- how we use the information we collect about you;
- whether we will share your details with anyone else;
- the procedures that we have in place to safeguard your privacy; and
- the use of cookies on the Site and how you can reject those cookies.

Information about us

Thameswey Canoe Club (“we”, “our”, “us”) is the data controller which means we are responsible for protecting your personal information. We are contactable at secretary@thamesweycanoeclub.com.

We will only use information about you in accordance with this Privacy Policy (as amended from time to time) TCC articles of association or as otherwise permitted by law. By using our Site, or by submitting information to us, you signify your consent to the collection, use and sharing of your personal information by us. If you are under the age of 16 you should not be using the Site without verifiable parental consent.

If you have any requests or questions about how we use your personal information, please contact us at secretary@thamesweycanoeclub.com

If you do not agree with this Privacy Policy, you must not use this Site or submit any information to us.

Information Collection

When you interact with us, we may ask for a variety of different information. On occasion we may supplement the information we collect about you with outside records from third parties in order to provide you with the information or services you have requested.

In addition to any personal information or other information that you choose to submit to us, we and our third party service providers may use a variety of technologies that automatically or passively collect certain information whenever you interact. Usage Information may include the browser and operating system you are using, the URL or advertisement that referred you to the app, and the time of day you interacted with us, among other information.

Usage Information may also include the IP address or other unique identifier (“Device Identifier”) for any computer, mobile phone, tablet or other device (any of which are referred to herein as a “Device”) used to access the app. A Device Identifier is a number that is automatically assigned to your Device, and our servers identify your Device by its Device Identifier. Some mobile service providers may also provide us or our third party service providers with information regarding the physical location of the Device used to access the app.

How we use the information we collect about you

We will not sell, distribute, or lease your personal information to any third parties at any time except as provided in this privacy policy. Any information you give us is held with the utmost care and security and will only be used in ways you have consented to as part of your TCC

membership application. This may include adding you to our email list, communicating with you regarding our program of events, or using the information you provide to administer the activities of the Thameswey Canoe Club.

In addition, we may use information collected, including your personal information and usage Information, to:

- Enable and allow you to participate in courses and events, including, without limitation, to respond to your questions, complaints, or comments;
- Operate, evaluate or improve the administration of the club (including developing new courses or activities; managing our communications; determining the effectiveness and optimizing the use of our Site);
- Anonymise personal information and prepare and furnish aggregated data reports showing anonymised information (including, but not limited to, the following: compilations, analyses, analytical and predictive models and rules, and other aggregated reports) purely for the effective administration of the club and its activities;
- Contact you with regard to our services, or your use of Site, and, in our discretion, changes to the Site or its functionality;
- Protect against, address and prevent fraud, unauthorized activities, claims and other liabilities, and manage risk exposure and enforce legal and contract obligations;
- As may be required by applicable laws and regulations or as requested by any judicial process or governmental agency having or claiming jurisdiction over us; and comply with British Canoe Union requirements and our policies.

How we share your information

We may share the information that we collect about you, including personal information and usage data as follows:

- We may share information with third party service providers that perform services on behalf of Thameswey Canoe club, including without limitation, third party hosts, event organisers or coaches or leaders only to the extent necessary for the provision of the applicable services or events.
- We may share information to comply with UK law, a judicial proceeding, court order, or other legal process, such as emergency services and/or law enforcement agency.
- We may share information to analyse and enhance the effectiveness of the administration of the Thameswey Canoe Club.
- We may share information to investigate, prevent, or take action regarding actual or suspected illegal activities, suspected fraud, emergencies, violations of this privacy policy or other agreement, or as evidence in litigation in which we are involved, or to protect the rights, property, or personal safety of the members of Thameswey Canoe Club, and/or the public.
- We may share information with other third parties with your consent but only strictly to the extent necessary to administer the Thameswey Canoe club and its events and activities.

Security of Information Collected

The Site has security measures in place designed to protect against the loss, misuse, or alteration of the information under our control. We use encryption to help protect the transmission of personal information from you to us.

Despite all efforts, no data security measures can guarantee to be 100% secure. You should take steps to protect against unauthorized access to your account by, among other things, signing off after using a shared computer, choosing a robust password that nobody else knows or can easily guess, and keeping your user ID and password private. Thamesway Canoe Club cannot be held responsible for any lost, stolen, or compromised passwords or for any activity on your account via unauthorised password activity.

Cookies

The Site may use Cookies in the following ways;

- (i) Making our website work; these Cookies are essential so that you can move around the site and login to controlled areas.
- (ii) Monitoring and improving performance; these Cookies collect information about how visitors use the Site, e.g. which pages they visit most often and whether they see error messages. The level of information does not identify individuals, and we use it only to help us improve the way the Site works.
- (iii) Features of the website; these Cookies allow our website to remember choices you have made, and help us provide you with a better, more personal experience.

Privacy on shared computers

If you login to the Site from a shared computer, such as on a workplace machine, the browser by default may store personal/sensitive information. It is wholly your responsibility to ensure such data is deleted upon ending your session. You can achieve this by clearing the cookies stored by the web browser.

Third Party Services

We may from time to time make available through our Site certain services provided by third parties. To gain access to these services, you must register with these third parties and deal with them direct. Please note that these websites have their own privacy policies and that we do not accept any responsibility or liability for these policies. Please check these policies before you submit any personal data to these websites.

Ability to modify your information

As a registered user, you may modify registration information notifying admin@thamesweycanoecub.com.

Changes to this Privacy Policy

This Privacy Policy is subject to changes and updates. If there are changes or additions to this Privacy Policy, we will post those changes on this page.

Contacting us

If you have any queries, questions or comments about our Privacy Policy, you can contact us at any time secretary@thamesweycanoecub.com – we aim to respond within 7 days.